

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Watson, Thomas Michael; Ludwick, Paul W.

For: SYSTEM AND METHOD FOR PROVIDING A CALLER IDENTIFICATION TO A CALLED PARTY FOR CALLS RELAYED THROUGH A CALL CENTER

The specification of which is attached hereto.

Box Patent Application  
Assistant Commissioner for Patents  
Washington, D.C. 20231

PRELIMINARY AMENDMENT

Dear Sir:

In the enclosed application please add the following:

ABSTRACT

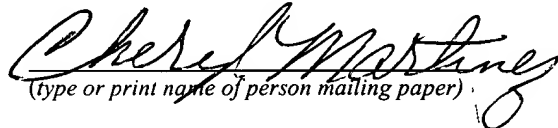
A system for providing a telephone number of a calling party to a called party for calls being handled at a call center. First the call center receives a first call set-up message in a switching system

CERTIFICATION UNDER 37 C.F.R. SECTION 1.10\*

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I hereby certify that this paper is being deposited with the United States Postal Service on this date 10/30/2000, in an envelope as "Express Mail Post Office to Addressee," Mailing Label Number EL649469158US to the: Box Patent Application, Assistant Commissioner for Patents, Washington, D.C. 20231.

  
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[illegible]

Respectfully submitted,

(Preliminary Amendment -- page 1 of 2)